

Celebrate SG61 THE WISE WAY



Frequently Asked Questions (FAQ)

1. How do I qualify for the lucky draw and receive the W.I.S.E Air Kit?

Step 1: Purchase an eligible Daikin iSmile Eco+ System (MKM50ZVMG, MKM75ZVMG, MKM85ZVMG or MKM100ZVMG) between 6 August and 30 September 2026.

Step 2: Submit your invoice and required details via the online redemption form for verification.

2. How do I get 6 lucky draw chances instead of 1 to increase chances of winning the S\$610 Grocery Shopping Spree?

Step 1: Complete your installation and warranty registration by 30 September 2026.

Step 2: Submit your Warranty Certification Number together with your invoice via the online redemption form by 30 September 2026, 11:59pm. Upon successful verification, you will receive a total of six (6) lucky draw chances.

3. Can I participate if I purchased before 6 August 2026 but installed between 6 August and 30 September 2026?

No. Only eligible Daikin iSmile Eco+ Systems purchased between 6 August and 30 September 2026 qualify for this promotion. Installation during the promotion period alone does not make the purchase eligible.

4. How many lucky draw chances do I get if I purchase between 6 August and 30 September 2026 but install in October 2026?

You will receive one (1) lucky draw chance, provided your redemption submission is successfully verified. To receive a total of six (6) lucky draw chances, both installation and warranty registration must be completed by 30 September 2026.

5. Can I submit multiple entries if I purchase more than one eligible Daikin iSmile Eco+ System?

Each eligible invoice is entitled to one (1) lucky draw entry only. In addition, only one (1) entry per household (based on the installation address) is permitted under this promotion.

6. When should I submit my redemption form?

If you plan to install between 6 Aug and 30 Sep 2026, please submit after installation and warranty registration are completed. This allows you to qualify for a total of 6 lucky draw chances when you provide the Warranty Certification Number, subject to verification.

If you are installing after 30 Sep 2026, you may submit after purchase to receive one lucky draw chance.

Please submit your redemption form only once. Only the first successful submission for each eligible invoice will be accepted.

7. What is the S\$610 Grocery Shopping Spree?

Daikin Singapore will organise a grocery shopping spree for 61 lucky winners and pay for eligible grocery purchases of up to S\$610 per winner.

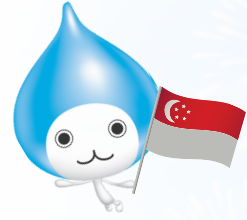
The prize is not exchangeable for cash, vouchers or any other form of compensation. Winners will be announced in October 2026 and will be informed of the shopping venue, date and time.

8. How will I know if my submission has been successfully verified?

Verification may take up to 2 weeks. You will receive an email notifying you of the verification outcome.

Upon successful verification, your lucky draw entry will be confirmed, and your W.I.S.E Air Kit will be delivered within 2 weeks, subject to availability while stocks last.

Celebrate SG61 THE WISE WAY



常见问题

1. 如何参加幸运抽奖并获得 W.I.S.E Air Kit?

步骤 1: 于 2026 年 8 月 6 日至 9 月 30 日 期间购买符合资格的 Daikin iSmile Eco+ System (MKM50ZVMG / MKM75ZVMG / MKM85ZVMG / MKM100ZVMG)。
步骤 2: 通过线上表格提交您的发票(Invoice)及相关资料, 以供资料确认。

2. 如何获得 6 个抽奖名额, 增加赢取 S\$610 超市购物活动的机会?

步骤 1: 于 2026 年 9 月 30 日前完成安装并完成保修注册。
步骤 2: 于 2026 年 9 月 30 日前, 通过线上表格提交发票及保修证书号码 (Warranty Certification Number)。资料确认后, 您将获得 6 个抽奖名额。

3. 如果我是在 2026 年 8 月 6 日之前购买, 但于 2026 年 8 月 6 日至 9 月 30 日期间安装, 可以参加活动吗?

不可以。只有在 2026 年 8 月 6 日至 9 月 30 日 期间购买符合资格的 Daikin iSmile Eco+ System, 才能参加本次活动。

4. 如果我在 2026 年 8 月 6 日至 9 月 30 日期间购买, 但 10 月才完成安装, 可以获得多少次抽奖机会?

资料确认成功后, 您将获得 1 个抽奖名额。

5. 如果我购买多套符合资格的 Daikin iSmile Eco+ System, 可以提交多次抽奖吗?

每张符合资格的发票(Invoice) 只可提交一次。每个安装地址只接受一份申请。

6. 什么是 S\$610 超市购物活动?

Daikin Singapore 将安排 61 位幸运儿到指定超市购物, 并为每位幸运儿支付最高 S\$610 的符合资格购物费用。61 位得奖者将于 2026 年 10 月 公布, 并会收到有关购物地点、日期及时间的通知。

7. 我应该什么时候提交申请表?

如果您计划在 2026 年 8 月 6 日至 9 月 30 日 完成安装, 请等安装完成并注册保修后, 再提交申请表。只要提供保修证书号码 (Warranty Certification Number) 并通过核实, 就可获得 6 个抽奖名额。

如果您是在 2026 年 9 月 30 日之后 才安装, 可以在购买后提交申请, 并获得 1 个抽奖名额。请只提交一次申请。每张符合资格的发票只接受 第一次成功提交 的申请。

8. 我如何知道我的申请成功了吗?

资料确认最多需要 2 个星期。确认后, 您会收到电子邮件通知。
确认成功后, 您将获得抽奖名额, W.I.S.E Air Kit 将于 2 个星期内 安排送货 (送完即止)。